

## Perry Johnson Registrar's **QUALITY POLICY STATEMENT**

Through a strategy of continuous improvement and teamwork, and in accordance with the requirements set forth by the international standards organizations, Perry Johnson Registrars, Inc. is dedicated to differentiating itself as an effective provider of certification services, as well as ensuring that we create value for our customers, industry stakeholders, and employees.

The foundation for achieving our objective is based upon our commitment to provide our clients with the highest level of service to assist with their success in the global marketplace.

PJR understands the importance of impartiality in carrying out its management system certification activities, manages conflict of interest, and ensures the objectivity of its management certification activities. PJR further supports a policy of public access and disclosure of information regarding its certification processes and status of certified organizations, and is responsive to complaints about its activities and the activities of its certified clients.

The entire PJR team adheres to the spirit of this quality policy as well as the directives of the Quality Manual and its subordinate documents.

**Terry Boboige**  
*President*



## PJR Worldwide Offices

### United States:

Troy, MI: World HQ  
Chicago, IL  
Dallas, TX  
Los Angeles, CA

### International:

Fukuoka, Japan  
Hiroshima, Japan  
Nagoya, Japan  
Osaka, Japan  
Sapporo, Japan  
Sendai, Japan  
Tokyo, Japan  
Monterrey, Mexico  
Caserta, Italy  
Bangkok, Thailand  
Bangalore, India  
Hyderabad, India  
Toronto, Canada  
Shanghai, China  
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THE WORLDWIDE NAME FOR QUALITY

## IATF 16949

A Quality Standard Focused on the Automotive Industry



**Your partner in  
IATF 16949 certification**



## IATF 16949

The Automotive Quality Management System Standard, IATF 16949, is meant to be implemented along with ISO 9001. It cannot be used as a stand-alone QMS Standard. It defines fundamental requirements for automotive production and relevant service parts organizations.

The goal of this standard is the development of a quality management system that provides for continual improvement, emphasizes defect prevention and the reduction of variation and waste in the supply chain.

As always, the emphasis is on-time, on-quality performance. This first edition of IATF 16949 is truly innovative, including a number of customer-specific requirements.



## Who Needs IATF 16949 Certification?

The IATF 16949 is applicable to organizations providing manufacture of automotive-related products.



## Benefits to Achieving IATF 16949 Certification

There are several benefits to IATF 16949 registration, including:

- IATF satisfies automotive mandates of IATF members on a global basis.
- Improved processes reduce waste and defects.
- Audit performance – IATF 16949 Auditors and Registrars undergo extensive training in order to provide a rigorous audit.

## PJR, Your Certification Partner

PJR knows certification. For nearly two decades, we have provided certification services across many standards and across the globe. Here in the US, PJR was the #1 reporting Certification Body in North America in 2015.

While our range of certification services is diverse and our global research is wide, we're proud of our client-centered customer service.

- Our dedicated Project Managers welcome the opportunity to answer all of your questions as they provide you with a customized certification service plan and pricing – all free of charge.
- Once you select us as your certification partner, we continue to make the experience easier for you by providing a single point of contact for scheduling and any customer service concerns throughout the certification process.
- We offer our client-base free seminars, webinars, in-person training, and informational newsletters on a variety of topics.



**To receive a proposal  
for your facility contact us at:**

**1-800-800-7910**  
**[www.pjr.com](http://www.pjr.com)**